

Dogs Trust International Training Programme - FAQ

People often have questions they would like to ask before attending the training. We have tried to give answers to the most common questions below and you can always send us an email at international@dogstrust.org.uk

How long does the training last?

The training will take place over four days, Monday to Thursday, though delegates need to arrive on the day before, on the Sunday, and depart the day after, on the Friday. There is no training on either of these days, but we will start early on Monday and finish late on Thursday.

When should I book my flights?

We will ask you to book your flights once your place on the course has been confirmed. Please do not book your flights until we have responded to your application. We will not book your hotel room until we have confirmation of your flight details.

Where will we stay?

Dogs Trust arranges accommodation for all delegates at a hotel called Travelodge in the centre of Uxbridge (the nearest town to the rehoming centre). Check-in time on Sunday is from 3.00 pm onwards. (It will cost you an extra £10 to access your room before this time). Check-out time on Friday is 11.00 am. The hotel is warm, modern and comfortable, as well as being simple and functional. Internet and hairdryers are available. There are TV's in the rooms, but no telephones or mini bars. Please bring adaptors for charging your mobile phones. The UK has a three pin 240v electric socket system. Adaptors are not available at the hotel.

How do I travel from the airport to the hotel?

We ask delegates to make their own way from the airport to Uxbridge. The hotel is opposite the exit from Uxbridge underground and bus station. London has 5 airports, with Heathrow being the closest to the hotel. Depending on which airport you use the journey can take between 30 minutes (Heathrow) and two hours (all the others) by public transport:

From London Heathrow – Please follow signs in the terminal buildings to the Bus Station and take a direct bus to Uxbridge Bus Station. Hotel is opposite. (takes about 30 minutes).

From London Gatwick – Take the Gatwick Express train to London Victoria Station, where you then take a London Underground District Line (Green) train from Victoria to Acton Town. Here change trains on to a Piccadilly Line (Blue) train to Uxbridge. (takes about 2 hours in total)

From Luton or Stansted - Take the train to London, and then follow the underground system to Uxbridge. (takes about 2 hours).

From London City – Train and Underground to Uxbridge. (takes about 2 hours)

We can give you more precise details once you have booked on the course.

Who will pay for my travel expenses from the airport?

Dogs Trust will reimburse your travel expenses from the airport to Uxbridge once you have provided valid receipts. Where possible, buy return tickets, so the full amount can be reimbursed to you during the week. Please remember to keep your receipts.

How much should I budget for food?

You will be provided with Breakfast and Lunch throughout the week. Group dinners will be held on Monday and Thursday and paid for by Dogs Trust. If you chose, Dogs Trust can pay up to £10 towards your evening meal on Sunday, Tuesday and Wednesday, and will reimburse you on production of valid receipts. Vegetarians and vegans (where possible) will be catered for.

Sunday night there is no formal dinner, but the restaurant at the hotel is open until 10.00 pm and the bar until midnight.

Monday and Thursday nights – we will organise a course dinner and we hope you will join us.

Tuesday and Wednesday nights, everyone is free to do as they please; be it go in to London or visit friends. The organisers will be going to a local restaurant and you are always welcome to join them if you want.

Who do I contact if I have any problems?

Someone from Dogs Trust will be at the Travelodge Hotel from mid-day on Sunday, to help with any problems that might occur. We will provide you with a contact name and number once your place on the course has been confirmed.